BIDDING DOCUMENT

PROCUREMENT OF NON-CONSULTANCY SERVICES

Appointment of a Production Agency to Develop Advertising Materials Contract No: SLTPB/PROC /S/151

> Sri Lanka Tourism Promotion Bureau # 80, Galle Road, Colombo 03

Democratic Socialist Republic of Sri Lanka Ministry of Tourism & Lands Sri Lanka Tourism Promotion Bureau

Invitation for Bids

Appointment of a Production Agency for the Development of Advertising Materials Bid No: SLTPB/PROC/S/151

The Chairman, Department Procurement Committee of Sri Lanka Tourism, invites sealed bids from reputed and experienced agencies for selection of a Production Agency to execute 360° Communication Campaign of the Sri Lanka Tourism Promotion Bureau (SLTPB).

- 1. The maximum total contract value over the period of one year will be LKR 100 million for the proposed activation and the required funds shall be allocated by Sri Lanka Tourism Promotion Bureau.
 - Prospective bidders shall have following Qualifications and experience (Eligibility Criteria)

2.1. Legal Registration:

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2.1.1. The production agency must be a legally registered entity in the Sri Lanka.

2.2. Industry Experience:

- 2.2.1. The agency must demonstrate a proven record of accomplishment in the production industry, specifically five video productions for global brands/ international brands, within the last five years from 2018 to 2023 with a minimum value of LKR. 5 million.
- 2.2.2. The production agency should have experience in producing three travel, tourism & hospitality sector related international video productions within the last 5 years of 2018 to 2023.

2.3. Financial Stability:

2.3.1. The agency shall require to submit audited financial statements for the past five years, demonstrating a positive balance for at least three years. This showcases the agency's financial stability and its capacity to effectively manage this tender.

2.4. Submission of Price Schedule:

Bidders shall completely fulfill all the services requested in the price schedules which are under SECTION III.

- 3. Bidding will be conducted adopting National Competitive Bidding Method (NCB) under the National Procurement Guideline 2006.
- Interested eligible bidders may obtain further information from the Managing Director of the Sri Lanka Tourism Promotion Bureau after sending a request to <u>procurement@srilanka.travel</u> with a copy to <u>nithinip@srilanka.travel</u>

6. A complete set of bidding documents in English the language may be obtained by interested bidders on submission of a written application to the e-mail address below, and upon depositing/online transfer of **Rs.20,000 /= (Twenty thousand only)** being nonrefundable fee in-favor of Sri Lanka Tourism

Promotion Bureau on or before **22.03.2024** credit of account number 007119985 maintained at Bank of Ceylon, Corporate Branch and email the proof of payment to <u>nithinip@srilanka.travel</u> furnishing the under-mentioned information;

- Name of the Agency
- Name of the contact person and contact details
- Email address of the contact person.

Since the organization's creative strategy will be provided to the prospective Bidders, there shall be a need to sign a Non – Disclosure Agreement with SLTPB.

Therefore, a letter of authorization should be submitted by the prospective bidders by nominating a competent person to the signing of the Agreement with SLTPB before obtaining Bid documents from SLTPB

- 7. The Bidding document could be viewed free of charge by logging in to the web site: <u>https://www.srilanka.travel/tender-documents</u> by the interested bidders.
- 8. A Pre-Bid Meeting in this regard will be held at 11.00 am on **07.03.2024** Sri Lanka Time at the Board Room, Sri Lanka Institute of Tourism and Hotel Management (Hotel School) No 80, Galle Road, Colombo 03.
- 9. All bids shall be accompanied by an Unconditional and On Demand Bid Security, which shall be in the form included in the bidding document, issued in favor of Managing Director, Sri Lanka Tourism Promotion Bureau, No. 80, Galle Road, Colombo 03 for an amount of Sri Lanka Rupees One Million (Rs. 1,000,000) valid up to 119 days from the date of closing of bids issued by an A class Commercial Bank registered in Sri Lanka.
- 10. Bid submission address is Chairman, Department Procurement Committee, Sri Lanka Tourism Promotion Bureau, No. 80, Galle Road, Colombo 03 Bids must be delivered to the Procurement Division (Basement), Sri Lanka Tourism Promotion Bureau, No. 80, Galle Road, Colombo 03 on or before at 2.00 pm on 25.03.2024. Bids will be opened immediately after the bid closing time at Sri Lanka Tourism Promotion Bureau, No. 80, Galle Road, Colombo 03 in presence of the bidder's representatives who choose to attend in person.
- 11. Late bids will be rejected.
- 12. Further information on the assignment could be obtained from the Head of Procurement <u>nithinip@srilanka.travel</u>; 0112426800 (Ext 117) during office hours.
- 13. Calling for bids or cancellation of calling for bids for this procurement, is carried out at the discretion of the Department Procurement Committee.

Chairman Department Procurement Committee Sri Lanka Tourism Promotion Bureau No. 80, Galle Road Colombo 03

Section I – Instruction to Bidders (ITB)

ITB shall be read in conjunction with the section III - Bidding Data Sheet (BDS), which shall take precedence over ITB.

A. General				
1. Scope of Bid	1.1	The Employer, as defined in the Bidding Data, invites bids for the Services, as described in the Appendix A to the Contract. The name and identification number of the Contract is provided in the Bidding Data The successful Bidder will be expected to complete the performance		
		of the Services by the Intended Completion Date provided in the Bidding Data.		
2. Qualification and Experience of the Bidder	2.1	All bidders shall provide in Section III, Forms of Bid and Qualification and Experience Information, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.		
	2.2	 If stated in the Bidding Data, all bidders shall include the following information and documents with their bids in Section III: a. List of Services performed for each of the last five years; b. Experience in Services of a similar nature for each of the last three years, and details of Services under way or contractually committed; and names and address of clients who may be contacted for further information on those contracts; c. Work plan and methodology d. list of major items of equipment proposed to carry out the Contract; e. qualifications and experience of key staff proposed for the Contract f. any other if listed in the Bidding Data. 		
3. Cost of Bidding	3.1	The Bidder shall bear all costs associated with the preparation and submission of his Bid, and the Employer will in no case be responsible or liable for those costs.		
4. Site Visit	4.1	The Bidder, at the Bidder's own responsibility and risk, is encouraged to visit and examine the Site of required Services and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for the Services. The costs of visiting the Site shall be at the Bidder's own expense.		

		B. Bidding Documents
5. Content of	5.1	The set of bidding documents comprises the documents listed below
Bidding		Volume I
Documents		Section I. Instructions to Bidders
		Section IV General Conditions of Contract
		Section VIII Security Forms of Securities
		Volume II
		Invitation for Bids
		Section II Bidding Data
		Section III Forms of Bid and Qualification Information
		Section V Contract Data
		Section VI Employer's Requirements
		Section VII Financial Bid
6. Clarification	6.1	A prospective Bidder requiring any clarification of the bidding
of Bidding		documents may notify the Employer in writing at the Employer's
Documents		address indicated in the invitation to bid.
Documents		C. Preparation of Bids
7.Language of	7.1	The bid prepared by the Bidder, as well as all correspondence and
	/.1	
Bid		documents relating to the bid exchanged by the Bidder and the
		Employer shall be written in the English Language.
8. Documents	8.1	The Bidder shall submit the Bid under two separately sealed
Comprising the		envelopes as follows:
Bid		(a) The first envelope shall be clearly marked "ENVELOPE 1 –
		QUALIFICATION AND EXPERIENCE INFORMATION"; and shall
		enclose the original Document and the Copy in separately
		sealed envelopes, duly marking envelops as "Original" and
		"Copy". These envelopes containing the "Original" and "Copy"
		then be enclosed in one single envelop.
		(b) The second envelope shall be clearly marked "ENVELOPE 2 –
		"FINANCIAL BID" and warning "DO NOT OPEN, EXCEPT IN THE
		PRESENCE OFTHE BIDDERS". and shall enclose the "Original"
		financial bid and the "Copy" in separate sealed envelopes, duly
		marking envelops as "Original" and "Copy". These envelopes
		containing the "Original" and "Copy" then be enclosed in one
		single envelop.
	8.2	The Envelope 1, marked as "QUALIFICATION AND EXPERIENC
		INFORMATION" shall include the originals of the following:
		(i) Volume 1 of the Bidding Document
		(ii) Bid security if requested;
		(iii) Duly filled Schedules A, "Qualification and Experience
		Information";
		(iv) Other information listed in Bidding Data; and
		(v) Any other information, bidder may wish to include

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	8.3	The Envelope 2, marked a "ORIGINAL OF FINANCIAL BID" shall
		include the originals of the following:
		(i) Duly filled and signed Price Bid Submission Form ;
		(ii) Duly filled Financial Bid
	8.4	The two covers shall then be sealed in an outer Envelope All inner
		and outer envelopes/covers shall:
		(a) be addressed to the Employer at the address provided in the
		Bidding Data;
		(b) bear the name and identification number of the Contract as
		defined in Bidding Data; and
9. Bid Prices	9.1	The Contract shall be for the Services, as described in the Employer's
		Requirements, Section VI, based on the Financial Bid submitted by
		the Bidder.
	9.2	The Bidder shall fill in rates and prices for all items of the Services
		described in the in-Employer's Requirements, Section VI and listed in
		the Financial Bid, Section VII. Items for which no rate or price is
		entered by the Bidder will not be paid for by the Employer when
		executed and shall be deemed covered by the other rates and prices
		in the Financial Bid.
	9.3	All duties, taxes, and other levies payable by the Service Provider
		under the Contract, or for any other cause, as of the date 28 days
		prior to the deadline for submission of bids, shall be included in the
		total Bid price submitted by the Bidder. However, VAT shall be
		included separately.
10. Currency of	10.1	The price shall be quoted by the Bidder shall be in Sri Lankan Rupees.
Bid and Payment		
11. Bid	11.1	Bids shall remain valid for the period specified in the Bidding Data.
Validity	11.2	In exceptional circumstances, the Employer may request that the
		bidders extend the period of validity for a specified additional period.
		The request and the bidders' responses shall be made in writing. A
		Bidder may refuse the request without forfeiting the Bid Security (if
		submitted). A Bidder agreeing to the request will not be required or
		permitted to otherwise modify the Bid, but will be required to extend
		the validity of Bid Security (if submitted) for the period of the
		extension, and in compliance with Clause 12 in all respects.
12. Bid	12.1	If indicated in the Bidding Data, the Bidder shall furnish, as part of
Security		the Bid, a Bid Security, in the amount specified in the Bidding Data
		and valid till the date specified in the Bidding Data.
	12.2	If a Bid Security is requested under sub-clause 12.1 above, any bid
	12.2	
		not accompanied by an acceptable Bid Security shall be rejected by the Employer
		the Employer.

	12.3	The Bid Security of unsuccessful bidders will be returned within 28
		days of the end of the Bid validity period specified in Sub-Clause 12.1.
	12.4	The Bid Security of the successful Bidder will be discharged when the Bidder has signed the Agreement and furnished the required
		Performance Security (if required).
	12.5	The Bid Security may be forfeited:
	12.5	(a) if the Bidder withdraws the Bid after Bid opening during the
		period of Bid validity;
		(b) if the Bidder does not accept the correction of the Bid price,
		pursuant to Clause 22; or
		(c) in the case of a successful Bidder, if the Bidder fails within the
		specified time limit to:
		i. sign the Contract; or
12 5	12.1	ii. furnish the required Performance Security (if required).
13. Format and	13.1	The Bidder shall prepare one original of the documents comprising the Bid as described in Clause 8 of these Instructions to Bidders.
Signing of Bid	10.0	
	13.2	The original of the Bid shall be typed or written in indelible ink and
		shall be signed by a person or persons duly authorized to sign on behalf of the Bidder, All pages of the Bid where entries or
		amendments have been made shall be initialed by the person or
		persons signing the Bid.
	13.3	The Bid shall contain no alterations or additions, except those to
		comply with instructions issued by the Employer, or as necessary to
		correct errors made by the Bidder, in which case such corrections
		shall be initialed by the person or persons signing the Bid.
	_	D. Submission of Bids
14. Sealing and	14.1	The outer envelope prepared in accordance with sub-clause 8.4
Marking of		shall: and
Bids		(a) be addressed to the Employer at the address provided in the
		Bidding Data; (b) bear the name and identification number of the Contract as
		(b) bear the name and identification number of the Contract as defined in the Bidding Data; and
		(c) provide a warning not to open before the specified time and
		date for Bid opening as defined in the Bidding Data.
	14.2	In addition to the identification required in Sub-Clause 14.2, the
		envelopes shall indicate the name and address of the Bidder to
		enable the Bid to be returned unopened if required.
	14.3	If the envelope is not sealed and marked as above, the Employer will
		assume no responsibility for the misplacement or premature
		opening of the Bid.
	15.1	Bids shall be delivered to the Employer at the address specified
		above no later than the time and date specified in the Bidding Data.

15.2	Employer may extend the deadline for submission of bids by issuing
15.2	an amendment, in which case all rights and obligations of the Parties
	previously subject to the original deadline will then be subject to the new deadline.
10.1	
16.1	Any Bid received by the Employer after the deadline prescribed in Clause
	15 will be returned unopened to the Bidder.
	E. Bid Opening and Evaluation
17.1	The Employer will open the envelope marked,
	'Envelope 1 – Qualification and Experience Information', in the
	presence of Bidders' designated representatives who choose to
	attend, at the time, date, and location stipulated in the Invitation to
	Bid. The Bidders' representatives who are present shall confirm their
	attendance by signing the attendance sheet.
17.2	The Bidders' names, the presence (or absence) of Bid security, the
	presence (or absence) of the Financial Bid and any such other details
	as the Employer may consider appropriate, will be announced by the
	Employer at the opening.
17.3	The envelopes marked 'Envelope 2 – Financial Bid' will be opened
	after completing the evaluation of envelope marked 'Envelope 1 –
	Qualification and Experience Information", in the manner described
	in Sub-Clause 21.2.
18.1	To assist in the examination, evaluation, and comparison of bids, the
	Employer may, at the Employer's discretion, request any Bidder for
	clarification of the Bidder's Bid, including breakdowns of the prices
	in the Financial Bid, and other information that the Employer may
	require. The request for clarification and the response shall be in
	writing, but no change in the price or substance of the Bid shall be
	sought, offered, or permitted except as required to confirm the
	correction of arithmetic errors discovered by the Employer in the
	evaluation of the bids in accordance with Clause 22
19.1	Prior to the detailed evaluation of bids, using the information
	provided in Envelope 1, the Employer will determine whether each
	Bid
	(a) is accompanied by the required securities (if requested); and
	(a) is accompanied by the required securities (if requested); and(b) is substantially responsive to the requirements of the bidding
19.2	(b) is substantially responsive to the requirements of the bidding
19.2	(b) is substantially responsive to the requirements of the bidding documents.A substantially responsive Bid is one which conforms to all the terms,
19.2	(b) is substantially responsive to the requirements of the bidding documents.
19.2	 (b) is substantially responsive to the requirements of the bidding documents. A substantially responsive Bid is one which conforms to all the terms, conditions, and Employer's Requirements of the bidding documents,
19.2	 (b) is substantially responsive to the requirements of the bidding documents. A substantially responsive Bid is one which conforms to all the terms, conditions, and Employer's Requirements of the bidding documents, without material deviation or reservation. A material deviation or
	18.1

		(b) which limits in any substantial way, inconsistent with the bidding
		documents, the Employer's rights or the Bidder's obligations under the Contract; or
		(a) (c) whose rectification would affect unfairly the competitive
		position of other bidders presenting substantially responsive
		bids.
	19.3	If a Bid is not substantially responsive, it will be rejected by the
		Employer, and may not subsequently be made responsive by
		correction or withdrawal of the nonconforming deviation or
		reservation.
20. Evaluation	20.1	The Employer will evaluate and compare only the Bids determined
of Qualification		to be substantially responsive in accordance with Clause 19.
and Experience	20.2	A two-stage procedure will be adopted in the detailed evaluation of
		substantial responsive Bids. The evaluation of qualifications and
		experience will be completed prior to any financial bid being opened.
		The Employer evaluates the Envelope 1 – Qualification and
		Experience Information' on the basis of their responsiveness to the
		Employer's Requirements, applying the evaluation criteria, and point
	20.3	system specified in Sub-Clause 20.3. During the evaluation of Envelope 1 for Qualification and Experience
	20.5	Information', the Employer will determine whether the Bidders are
		qualified and whether work plan and methodology are substantially
		responsive to the requirements set forth in the Bidding Document.
		In order to reach such a determination, the Employer will examine
		the information supplied by the Bidders, and other requirements in
		the Bidding Document, taking into account the factors and point
		system outlined in the Bidding Data sheet.
	20.4	Each substantial responsive bid will be given a score as described
		under sub-clause 20.3. A Bid shall be rejected at this stage if it does
		not respond to important aspects of the Employer's Requirements
		or if it fails to achieve an overall minimum of 60 points together with
		the minimum given against each criterion.
21 Evaluation	21.1	After the evaluation of Envelope 1 is completed, the Employer shall
of Financial Bid		notify those Bidders whose qualification and experience did not
		meet the minimum qualifying marks or were considered
		nonresponsive to the Employer's Requirements, indicating that their
		envelope marked 'Envelope 2 – Financial Bid' will be returned
		unopened after completing the selection process. The Employer shall
		simultaneously notify the Bidders that have secured the minimum
		qualifying marks, indicating the date and time set for opening the
		envelope marked 'Envelope 2 - Financial Bid'. The notification may
	24.2	be sent by registered letter, or facsimile.
	21.2	The Envelope 2 shall be opened publicly in the presence of the Bidders" representatives who shapes to attend. The name of the
		Bidders" representatives who choose to attend. The name of the

		bidder, the Bid prices together with any discounts offered shall be
		read aloud and recorded when the envelopes marked 'Envelope 2 –
		Financial Bid' are opened
	21.3	Before evaluating the Financial Bid, the Employer will determine
		whether the Bid is signed properly. If the Bid is not signed properly it
		will be rejected at this stage.
	21.4	In evaluating the Financial Bid, the Employer will determine for each
		Bid the Evaluated Bid Price by adjusting the Bid Price as follows:
		a) excluding Provisional Sums and the provision, if any;
		b) correcting the arithmetical errors in-pursuant to Clause 22.
		c) making an appropriate adjustment on sound technical and/or
		financial grounds for any other quantifiable acceptable
		variations, deviations or alternative offers.
		d) applying any discounts offered by the Bidder.
	21.5	The Employer reserves the right to accept or reject any variation,
		deviation, or alternative offer. Variations, deviations, alternative
		offers, and other factors that are in excess of the requirements of the
		Bidding document shall not be taken into account in Bid evaluation.
22. Correction	22.1	Bids determined to be substantially responsive will be checked by
of Errors		the Employer for any arithmetic errors. Arithmetical errors will be
		rectified by the Employer on the following basis: if there is a
		discrepancy between unit prices and the total price that is obtained
		by multiplying the unit price and quantity, the unit price shall prevail,
		and the total price shall be corrected; if there is a discrepancy
		between the amounts in figures and in words, the amount in words
		will prevail.
	22.2	The amount stated in the Bid will be adjusted by the Employer in
		accordance with the above procedure for the correction of errors
		and, with the concurrence of the Bidder, shall be considered as
		binding upon the Bidder. If the Bidder does not accept the corrected
		amount, the Bid will be rejected, and the Bid Security may be
		forfeited in accordance with Sub-Clause 12.5.
		F. Award of Contract
23. Award	23.1	Subject to Clause 24, the Employer will award the Contract to the
Criteria		Bidder whose Bid has been determined to be substantially responsive
		to the bidding documents and who has offered the lowest evaluated
		Bid price
24. Employer's	24.1	Notwithstanding Clause 23, the Employer reserves the right to accept
Right to Accept		or reject any Bid, and to cancel the bidding process and reject all bids,
any Bid and to		at any time prior to the award of Contract, without thereby incurring
, Reject any or all		any liability to the affected Bidder or bidders or any obligation to
Bids		inform the affected Bidder or bidders of the grounds for the
		Employer's action.

25. Notification	25.1	The Bidder whose Bid has been accepted will be notified in writing,					
of Award and		of the award by the Employer prior to expiration of the Bid validity					
Signing of		period. This letter (hereinafter and in the Conditions of Contract					
Agreement		called the "Letter of Acceptance") will state the sum that the					
		Employer will pay the Service Provider in consideration of the					
		Services provided by the Service provider as prescribed by the					
		Contract (hereinafter and in the Contract called the "Contract Price").					
	25.2	The notification of award will constitute the formation of the					
		Contract.					
	25.3	The Contract, in the form provided in the bidding documents, will					
		incorporate all agreements between the Employer and the successful					
		Bidder.					
26.	26.1	If requested in the Bidding Data, within 14 days after receipt of the					
Performance		Letter of Acceptance, the successful Bidder shall deliver to the					
Security		Employer a Performance Security in the amount and in the form					
		(Bank Guarantee and/or Performance Bond) stipulated in the Bidding					
		Data, denominated in the type and proportions of currencies in the					
		Letter of Acceptance and in accordance with the Conditions of					
		Contract.					
27. Advance	27.1	The Employer will provide an Advance Payment not exceeding 20%					
Payment and		of the Contract Price subject to the Service Provider submitting a					
Security		guarantee acceptable to the Employer.					

Section II- Bidding Data Sheet

The following specific data for the services to be procured shall complement, supplement, or amend the provisions in the Instructions To Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

		Instructions to Bidders Clause Reference
1.1	Name and Address of the Employer	Sri Lanka Tourism Promotion Bureau, No. 80, Galle Road, Colombo 03.
	Name of the	Appointment of a Production Agency for the Development of
	Contract	Advertising Materials
	Identification No of the Contract	SLTPB/PROC/S/151
	Number of Bids	Any bidder shall submit only one bid
1.2	The Intended Completion date	01-year period from the date of the Letter of Acceptance
2.2	The information required from bidders in Sub-	 Prospective bidders shall have following Qualifications and experience (Eligibility Criteria) 2.1. Legal Registration: 2.1.1. The production agency must be a legally registered entity in the Sri Lanka.
	Clause2.2	 2.2. Industry Experience: 2.2.1. The agency must demonstrate a proven record of accomplishment in the production industry, specifically five video productions for global brands/ international brands, within the last five years from 2018 to 2023 with a minimum value of LKR. 5 million.
		 2.2.2. The production agency should have experience in producing three travel, tourism & hospitality sector related international video productions within the last 5 years of 2018 to 2023. 2.3. Financial Stability: 2.3.1. The agency shall require to submit audited financial
		statements for the past five years, demonstrating a positive balance for at least three years. This showcases the agency's financial stability and its capacity to effectively manage this tender.
		2.4. Submission of Price Schedule: Bidders shall completely fulfill all the services requested in the price schedules which are under SECTION III.
6.1	Clarification of Bidding Documents	Pre-bid meeting will be held at 10:30 AM (After the 10 days from calling quotations) 2023 at the Board Room, Sri Lanka Institute of Tourism and Hotel Management (Hotel School) No 80, Galle Road, Colombo 03.

11.1	The period of Bid validity	91 Days	from bid closing date			
12.0	The amount of Bid Security	The amount of Bid Security shall be LKR 1 Million The Bid Security shall be valid until 119 Days from the bids opening date Type of Bid Security: Unconditional and On Demand Bank Guarantee issued by an A class Commercial Bank registered in Sri Lanka, issued in favor of Managing Director, Sri Lanka Tourism Promotion Bureau.				
13.1	For identification of the bid the envelopes should indicate: Bid / Contract Number	Materia	Appointment of a Production Agency for the Development of Advertising Materials SLTPB/PROC/S/151			
14.1	The Employer's address for the purpose of Bid submission	at the P	Bids shall be submitted by Post or by hand or deposited in the Tender Box at the Procurement Division of the Sri Lanka Tourism Promotion Bureau, No. 80, Galle Road, Colombo 03.			
15.1	The deadline for submission of bids	Date – (21 days from date of calling quotations) Time – 2.00 pm Documents Comprising the Bid: Please see the ITB 7.1				
	Bid opening time	Immedia	ate after Bid Closing at (21 days from date of	calling q	uotations)	
	Bid opening Address	Sri Lanka	a Tourism Promotion Bureau, No. 80, Galle Ro	oad, Colo	mbo 03	
20.3	Criteria for Evaluation of Qualification and	Ref. Num Portfol	Criteria io of the Agency & Relevant Industry Experi	Points	Minimum Points	
	Experience	4.3.	 The agency should have a proven record of accomplishment in the production industry, with a focus on advertising and marketing campaigns. All the submissions will be evaluated based on their Creativity and Innovation, Effectiveness, Target Audience Relevance, Brand Alignment and Quality of the past produced materials. Managed projects with local and international directors. Production materials developed for global brands/ international brands. Tourism related international video productions. 	40	24	

		2.8	Assign a dedicated team of professionals	20	12
			with relevant experience in the travel and		
			tourism industry, including international		
			brand exposure.		
		Budget	Distribution		
		7	Production Cost for Overall Campaign &	20	12
			market specific productions		
			Budget Distribution for the rate card	20	12
		Total		100	60
		Note: Ag responsi	gencies that score below 60 points will be convive bids.	nsidered	as non-
20.4	Criteria for Evaluation of Qualification and Experience		t fail to achieve a minimum of 60 points, ald pecified for each criterion, will be deemed no	-	
26.1	Performance Security		ount of Performance Security shall be 5% of the submitted in the specified format in the Ar		ract price that
			ance Bank Guarantee (Unconditional and on Commercial bank operating in Sri Lanka.	deman	d) issued by an
27.1	Advance	20% of t	he Contract Price on submission of an uncond	litional a	nd irrevocable
	Payment and	Advance	Payment Guarantee as per Annex B forn	n Bank	Guarantee for
	Security	advance	payment by an A Class Commercial bank op	erating i	n Sri Lanka;

SECTION III

Price Schedule

1. Budget Distribution

a. Production Cost for Overall Campaign

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
1.	Main Film – English Language Master	2 Minute Version	\land	\land	Content has been
2.	Main Fil Edits – Cut down versions/ edits	60 Sec.			already produced.
		30 Sec.			References attached
		15 Sec.			with the creative brief.
		10 Sec.			
3.	Magazine Ads/Key Visuals – Main	Magazine Ad for Key visuals of			
	Campaign	the brand campaign (with			
		Images)			
4.	Digital Posts	Post, Display Ads and Banners			
		development for the brand			
		campaign			
5.	Tactical - Sri Lanka Ready Film	2 Minute Version	1		
6.	Tactical - Sri Lanka Ready Film (Cut down	60 Sec.	1		
	versions/ edits)	30 Sec.	1		
		15 Sec.	1		
		10 Sec.	1		
7.	Tactical - Sri Lanka Ready Magazine Ads	Images (10 Images for each	25 images		
8.	Tactical - Sri Lanka Ready Digital Posts	pillar)	with usage		
			rights		
9.	Composite e- Brochures		25 images		
10.	Topical e-brochures/ e Flyer for 10 pillars		with exclusive		
11.	Posters - for Trade/ Foreign missions		rights		
Sub To	tal 01 - Production Cost for Overall Campai	in			

b. Country Specific Cost for Germany

All production shall produce in German Language

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
1.	Main Film –Language Version (Adaptation from Master English)	2 Minute Version			Content has been already
2.	Main Fil Edits – Cut down versions/ edits	60 Sec.	1 \		produced.
	(Adaptation from Master English)	30 Sec.	1		References
		15 Sec.	1		attached with
		10 Sec.	1		the creative
3.	Magazine Ads/Key Visuals – Adaptation from main campaign	Magazine Ad for Key visuals of the brand campaign (with Images)			brief.
4.	Digital Posts – Language Version (Adaptation from main campaign)	Post, Display Ads and Banners developed for the brand campaign			
5.	Tactical - Sri Lanka Ready Film Language Version	2 Minute Version	1		
		60 Sec.	1		
6.	Tactical - Sri Lanka Ready Film Cut down versions/	30 Sec.	1		
0.	edits (Language Versions)	15 Sec.	1		
		10 Sec.	1		
7.	Tactical - Sri Lanka Ready Magazine Ads (Adaptation)		25 images with usage rights		
8.	Tactical - Sri Lanka Ready Digital Posts (Adaptation)	Images (5 Images for each pillar			
9.	Composite e- Brochures (Adaptation)	for adaptation)	25 images with		
10.	Topical e-brochures/ e Flyer (Adaptation)		exclusive rights		
11.	Posters - for Trade/ Foreign missions (Adaptation)				
Sub To	tal 02 - Production Cost for Country Specific Cost - Ge	ermany	-		

c. Country Specific Cost for France

All production shall produce in French Language

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
1.	Main Film –Language Version (Adaptation from Master English)	2 Minute Version			Content has been already
2.	Main Fil Edits – Cut down versions/ edits	60 Sec.			produced.
	(Adaptation from Master English)	30 Sec.			References
		15 Sec.			attached with
		10 Sec.			the creative
2	Magazine Ads/Key Visuals – Adaptation from	Magazine Ad for Key visuals of the			brief.
3.	main campaign	brand campaign (with Images)			
	Digital Posts – Language Version (Adaptation of	Post, Display Ads and Banners			
4.	main campaign)	developed for the brand campaign			
5.	Tactical - Sri Lanka Ready Film Language Version	2 Minute Version - Language	1		
5.		adaptation			
		60 Sec.	1		
		30 Sec.	1		
6.	Tactical - Sri Lanka Ready Film Cut down versions/	15 Sec.	1		
	edits (Language Versions)	10 Sec.	1		
		5 Sec.	1		
7.	Tactical - Sri Lanka Ready Magazine Ads		25 images with		
7.	(Adaptation)		usage rights		
8.	Tactical - Sri Lanka Ready Digital	Imagas (E Imagas far aash pillar			
٥.	Posts(Adaptation)	Images (5 Images for each pillar			
9.	Composite e- Brochures (Adaptation)	for adaptation)	25 images with		
10.	Topical e-brochures/ e Flyer (Adaptation)		exclusive rights		
11.	Posters - for Trade/ Foreign missions (Adaptation)				
Sub Tot	tal 03 - Production Cost for Country Specific Cost – F	rance			

d. Country Specific Cost for India

All production shall produce in English Language

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
1.	Main Film –Language Version (Adaptation from Master English)	2 Minute Version			Content has been already
2.	Main Film Edits – Cut down versions/ edits	60 Sec.			produced.
	(Adaptation from Master English)	30 Sec.			References
		15 Sec.			attached with the
		10 Sec.			creative brief.
3.	Magazine Ads/Key Visuals – Adaptation from main campaign	Magazine Ad for Key visuals of the brand campaign (with Images)			
4.	Digital Posts – Language Version (Adaptation of main campaign)	Post, Display Ads and Banners developed for the brand campaign			
5.	Tactical - Sri Lanka Ready Film Language Version	2 Minute Version	1		
	Tactical - Sri Lanka Ready Film Cut down	60 Sec.	1		
		30 Sec.	1		
6.		15 Sec.	1		
	versions/ edits (Language Versions)	10 Sec.	1		
		5 Sec.	1		
7.	Tactical - Sri Lanka Ready Magazine Ads (Adaptation)		25 images with usage		
8.	Tactical - Sri Lanka Ready Digital Posts (Adaptation)	Images (5 Images for each pillar for	rights		
9.	Composite e- Brochures (Adaptation)	adaptation)	25 images		
10	Topical e-brochures/ e Flyer (Adaptation)	. ,	with exclusive		
11	Posters - for Trade/ Foreign missions (Adaptation)		rights		

e. Country Specific Cost for China

All production shall produce in Chinese Language

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
1.	Main Film –Language Version (Adaptation from Master English)	2 Minute Version	1		
2.	Main Fil Edits – Cut down versions/ edits (Adaptation	60 Sec.	1		
	from Master English)	30 Sec.	1		
		15 Sec.	1		
		10 Sec.	1		
3.	Magazine Ads/Key Visuals – Adaptation from main campaign	20 Images	20		
4.	Digital Posts – Language Version (Adaptation of main campaign)	24 Images	24		
5.	Tactical - Sri Lanka Ready Film Language Version	2 Minute Version -	1		
э.		Language adaptation			
		60 Sec.	1		
	Tactical - Sri Lanka Ready Film Cut down versions/	30 Sec.	1		
6.	edits (Language Versions)	15 Sec.	1		
		10 Sec.	1		
		5 Sec.	1		
7.	Tactical - Sri Lanka Ready Magazine Ads (Adaptation)		25 images with		
8.	Tactical - Sri Lanka Ready Digital Posts (Adaptation)		usage rights		
9.	Composite e- Brochures (Adaptation)	Images (5 Images for each	25 images with		
10	Topical e-brochures/ e Flyer (Adaptation)	pillar for adaptation)	exclusive rights		
11	Posters - for Trade/ Foreign missions (Adaptation)				
Sub To	otal 05 - Production Cost for 2. Country Specific Cost - C	hina		1	

f. Country Specific Cost for Russia

All production shall produce in Russian Language

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
1.	Main Film –Language Version (Adaptation from Master English)	2 Minute Version	1		
2.	Main Fil Edits – Cut down versions/ edits	60 Sec.	1		
	(Adaptation from Master English)	30 Sec.	1		
		15 Sec.	1		
		10 Sec.	1		
3.	Magazine Ads/Key Visuals – Adaptation from main campaign	20 Images	20		
4.	Digital Posts – Language Version (Adaptation of main campaign)	24 Images	24		
5.	Tactical - Sri Lanka Ready Film Language Version	2 Minute Version	1		
	Tactical - Sri Lanka Ready Film Cut down	60 Sec.	1		
		30 Sec.	1		
6.		15 Sec.	1		
	versions/ edits (Language Versions)	10 Sec.	1		
		5 Sec.	1		
7.	Tactical - Sri Lanka Ready Magazine Ads (Adaptation)		25 images with usage		
8.	Tactical - Sri Lanka Ready Digital Posts (Adaptation)	Images (5 Images for each	rights		
9.	Composite e- Brochures (Adaptation)	pillar for adaptation)	25 images		
10	Topical e-brochures/ e Flyer (Adaptation)		with exclusive		
11	Posters - for Trade/ Foreign missions (Adaptation)		rights		
	_	st - Russia			

g. Country Specific Cost for Middle East

All production shall produce in Arabic Language

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
1.	Main Film –Language Version (Adaptation from Master English)	2 Minute Version	1		
2.	Main Fil Edits – Cut down versions/ edits	60 Sec.	1		
	(Adaptation from Master English)	30 Sec.	1		
		15 Sec.	1		
		10 Sec.	1		
3.	Magazine Ads/Key Visuals – Adaptation from main campaign	20 Images	20		
4.	Digital Posts – Language Version (Adaptation of main campaign)	24 Images	24		
5.	Tactical - Sri Lanka Ready Film Language Version	2 Minute Version	1		
	Tactical - Sri Lanka Ready Film Cut down versions/ edits (Language Versions)	60 Sec.	1		
		30 Sec.	1		
6.		15 Sec.	1		
		10 Sec.	1		
		5 Sec.	1		
7.	Tactical - Sri Lanka Ready Magazine Ads (Adaptation)		25 images with usage		
8.	Tactical - Sri Lanka Ready Digital Posts (Adaptation)	Images (5 Images for each	rights		
9.	Composite e- Brochures (Adaptation)	pillar for adaptation)	25 images		
10	Topical e-brochures/ e Flyer (Adaptation)	1	with exclusive		
11	Posters - for Trade/ Foreign missions (Adaptation)		rights		

h. Country Specific Cost for Australia

All production shall produce in English Language

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
2.	Main Film –Language Version (Adaptation from Master English)	2 Minute Version	1		
3.	Main Fil Edits – Cut down versions/ edits	60 Sec.	1		
	(Adaptation from Master English)	30 Sec.	1		
		15 Sec.	1		
		10 Sec.	1		
4.	Magazine Ads/Key Visuals – Adaptation from main campaign	20 Images	20		
5.	Digital Posts – Language Version (Adaptation of main campaign)	24 Images	24		
6.	Tactical - Sri Lanka Ready Film Language Version	2 Minute Version	1		
		60 Sec.	1		
	Tastial Stillarly Deady Film Cut down warions (30 Sec.	1		
7.	Tactical - Sri Lanka Ready Film Cut down versions/	15 Sec.	1		
	edits (Language Versions)	10 Sec.	1		
		5 Sec.	1		
8.	Tactical - Sri Lanka Ready Magazine Ads (Adaptation)		25 images with usage		
9.	Tactical - Sri Lanka Ready Digital Posts (Adaptation)	Images (5 Images for	rights		
10	Composite e- Brochures (Adaptation)	each pillar for	25 images		
11	Topical e-brochures/ e Flyer (Adaptation)	adaptation)	with exclusive		
12	Posters - for Trade/ Foreign missions (Adaptation)]	rights		
Sub To	otal 08 - Production Cost for Country Specific Cost - Au	ustralia			

i. Country Specific Cost for Scandinavia

All production shall produce in Swedish Language

No.	Items	Description	Nos	Unite Rate LKR	Production Cost in LKR
1.	Main Film –Language Version (Adaptation from Master English)	2 Minute Version	1		
2.	Main Fil Edits – Cut down versions/ edits	60 Sec.	1		
	(Adaptation from Master English)	30 Sec.	1		
		15 Sec.	1		
		10 Sec.	1		
3.	Magazine Ads/Key Visuals – Adaptation from main campaign	20 Images	20		
4.	Digital Posts – Language Version (Adaptation of main campaign)	24 Images	24		
5.	Tactical - Sri Lanka Ready Film Language Version	2 Minute Version	1		
		60 Sec.	1		
	Tastian Critorius Deady Film Cut down warsions/	30 Sec.	1		
6.	Tactical - Sri Lanka Ready Film Cut down versions/	15 Sec.	1		
	edits (Language Versions)	10 Sec.	1		
		5 Sec.	1		
7.	Tactical - Sri Lanka Ready Magazine Ads		25 images		
7.	(Adaptation)		with usage		
8.	Tactical - Sri Lanka Ready Digital Posts (Adaptation)	Images (5 Images for each	rights		
9.	Composite e- Brochures (Adaptation)	pillar for adaptation)	25 images		
10	Topical e-brochures/ e Flyer (Adaptation)		with exclusive		
11	Posters - for Trade/ Foreign missions (Adaptation)		rights		
Sub To	otal 09 - Production Cost for Country Specific Cost - Sc	andinavia			

j. Master Price Schedule

No.	Sub Total	Cost LKR
1.	Sub Total 01 - Production Cost for Overall Campaign	
2.	Sub Total 02 - Production Cost for Country Specific Cost - Germany	
3.	Sub Total 02 - Production Cost for Country Specific Cost - France	
4.	Sub Total 04 - Production Cost for Country Specific Cost - India	
5.	Sub Total 05 - Production Cost for 2. Country Specific Cost - China	
6.	Sub Total 06 - Production Cost for Country Specific Cost - Russia	
7.	Sub Total 07 - Production Cost for Country Specific Cost - Middle East	
8.	Sub Total 08 - Production Cost for Country Specific Cost - Australia	
9.	Sub Total 09 - Production Cost for Country Specific Cost - Scandinavia	
10.	Cloud storage & management during the contract period. Refer: 2.9. Content Management Process: under the Section VI	
Applicat	ble VAT	
Grand T	otal	

2. Rate Card Unit Cost for Productions

No	Items	Description	Cost per Unit (LKR)
ATL	MATERIAL		
	Press Ads	A3 Page – English	
		A4 Page – English	
		A5 Page – English	
		Language Adaptations – Per Foreign Language	
		Re-size of existing creative	
	Magazine Ads	A3 Page – English (Single Side)	
		A4 Page – English (Single Side)	
		A5 Page – English (Single Side)	
		Language Adaptations – Per Foreign Language	
		Re-size of existing creative (Single Side)	
		A3 Page – English (Double Side)	
		A4 Page – English (Double Side)	
		A5 Page – English (Double Side)	
		Language Adaptations – Per Foreign Language	
		Re-size of existing creative	
	Radio Spot	Radio Jingle composing	
		30 Second – English	
		60 Second – English	
		15 Second - English	
		30 Second – Per Foreign Language	
		60 Second – Per Foreign Language	
		15 Second - Per Foreign Language	
	Production Cost for	3 minutes	
	TVCs/ Promotional	2 minutes	
	Videos in Full HD	90 second	
	resolution with	60 second	
	music composing.	30 second	
		15 Second	
		10 second	
		5 second	
	Narration/ Voice	3 minutes - English	
	over	2 minutes - English	
		90 second - English	
		60 second - English	
		30 second - English	
		15 Second - English	
		10 second - English	
		5 second - English	
		Language Adaptation	
	Music composing	3 minutes	

	2 minutes
	90 second
	60 second
	30 second
	15 Second
	10 second
	5 second
Subtitling/ Suppers	Per word
for the produce	
TVCs/ Promotional	
Videos	
Images (24	Per image with usage rights
megapixel)	Per image with exclusive rights
Images (48	Per image with usage rights
megapixel)	Per image with exclusive rights
Hoardings	Hoarding Artwork (10x20ft)
	Hoarding Artwork (20x30ft)
Sign Board	Sign Board Art work (3x6ft)
	Sign Board Art work (4x8ft)
Logo Design	Logos with on Brand Manual
	Logos without Brand Manual
DIGITAL ARTWORKS	
Website design	Concept and Blueprint
	Home Page + 5 Pages
	Extra Page
Microsite	Home Page + 2 Pages
	Extra Page
Web Landing page	Per Page
design	
Blog Posts	< 500 words
	500 – 1,000 Words
	1,000 – 1,500 Words
Travel Guides	< 500 words
	500 – 1,000 Words
	1,000 – 1,500 Words
E-Mail Signature	
WhatsApp Icon	
Emojis	
Sticker Design	
EDM/ Flyers	HTML version
GIF's	
Web Banners – Static	

Web Banners – Animated	Free size	
Vector Graphic Design	Free size	
Animated Digital	5 Seconds	
Posts (basic 2D) with	10 Seconds	
music composing.	20 Seconds	
Format GIF or MP4	30 Seconds	
Google	Per Ad	
	Image ad / Display ad Video ad	
Facebook and		
Instagram content	Carousel ad	
	Slideshow ad	
 All creatives in 	Edited Photos with a caption	
English Language	Story	
	Animation with music (1 min)	
	Facebook cover photo	
Twitter Content	Image ad	
	Video ad	
All creatives in	Edited Photos with a caption	
English Language	Cover photo/ Banner	
	Non/ Skippable in-stream ads	
YouTube Content	Bumper ads	
All creatives in	Display ads	
English Language	YouTube cover photo	
	Video Thumbnail	
	Wechat Single Image/ Animation ads	
Wechat Content	Wechat Video ads	
 All creatives shall be produced in Chinese 	Wechat Moments	
language.	Profile Image / Icon design	
	Edited Photos/ Post with caption	
	Video Ads	
 Weibo Content All creatives shall be produced in Chinese 	Sponsored post of the Campaign Video (Tunnel placement, Fan Headline, Feed Ads)	
language.	Weibo Cover Photo/ Banner	
	Cover Photo	
Douyin Content	Profile Image	
All creatives shall be	Open Screen Ads	
produced in Chinese		
language	In Feed ad	
	Top-view ads	

	Cover Photo	
	Profile Image	
Vkontakte All creatives shall be	Display ad	
produced in Russian	Video ad	
language.	Sponsored post	
	Edited Photos/ Post with caption	
Telegram	Banner/ Image ads Video ads	
All creatives shall be produced in Russian		
language.	Audio messages Edited Photos/ Post with caption	
	Video ad roll (Pre/ Mid)	
RuTube	Banner ads	
All creatives shall be		
produced in Russian	Overlay ads	
language.	Sponsored content	
Weibo	In-video ads	
All creatives shall be	Cover	
produced in Chinese	Post	
language	Ads	
	Instant Article	
	Lead Generation Ads	
	Videos	
 Baidu and Shenma All creatives shall be 	General Ads	
 All creatives shall be produced in Chinese 	Display ad	
language	Display Banner	
Youku and other tube	6 seconds	
Videos	15 Seconds	
 All creatives shall be produced in Chinese 	30 Seconds	
language	60 Seconds	
	Tube Headers	
Yandex	General Ads	
All creatives shall be	Display ad	
produced in Chinese language	Display Banner	
BRANDING MATERIALS		l
Logo Design	Logo Design & tagline with a Brand Visual Identity	
	System (VIS)	
	Logo Design – Master/ original	
	Logo Design - adaptation	
OUTDOOR		
Stall designs in line	1000 to 3000 sq feet	
with trends in the	5000 to 10,000 sq feet	
market	10,000 above	

Vehicle Branding	Bus Branding – Front + Rear + Side Panels	
	Van Branding – Front + Rear + Side Panels	
	Car Branding - Front + Rear + Side Panels	
Flags	8 ft height x 3 ft width	
	9 ft height x 3 ft width	
COLLATERAL	·	
Greeting card &	B5 (Folded Size)	
Envelope		
Backdrops	Design (Per square feet)	
	· · · · · · · · · · · · · · · · · · ·	
Memorabilia		
branding	Pen / Pen Drive	
	Mug	
	Mouse Pad	
	Umbrella	
	T-Shirt	
	Tea Set	
Pennants	Per square feet	
	3x6 ft	
Poster	17" x 22"	
Table Top	A5, Double Sided	
	A4, Double Sided	
	A5, Single Sided	
	A4, Single Sided	
Docket	A4	
Letterhead Designing	A4	
Business Card	90mmX55mm	
Double Sided		
PPT Development	Design of PPT – Per Slide Cost	
SMS	Drafting SMS per language (upto 160	
	Characters)	

QUOTATION SUBMISSION FORM

[The Vendor shall fill in this Form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions will be accepted.] [The Vendor shall fill in this Form and it is compulsory to submit with signature.]

[date]

Chairman Department Procurement Committee Sri Lanka Tourism Promotion Bureau No. 80, Galle Road, Colombo 03

This Bid and your written acceptance of it shall constitute a binding Contract between us. We understand that you are not bound to accept the lowest or any Bid you receive.

We hereby confirm that this Bid complies with the Bid validity required by the bidding documents and specified in the Bidding Data.

Authorized Signature	
Name of Signatory	
Title of Signatory	
Name of Bidder	
Address of the Bidder	

Schedule A – Experience in Similar Assignments

(Qualification and Experience Information of the Bidder)

Submission Form A1 – Agency Profile

Name of the Agency	
Head office address of the Agency	
Name of the contact person	
Contact Numbers of the Agency	Office :
	Mobile :
E-mail address of the Agency	
Number of years in Business	
Authorized Representative of the	
Company (Full name and	
Designation)	
Business Registration Number	

Submission Form A2 –

The production agency should have experience in managing projects within the last 5 years with international directors with the value of over LKR 5 million, encompassing a range of local and international projects.

Period	Client	Description of Works	Value of the	Name of the
			Project (LKR)	International
				director involved

Bidders shall attach all project details separately for each project mentioned above, along with the client references, key production materials developed under the direction of the international director.

Submission Form A3 –

The production agency should have experience in managing projects within the last 5 years with local directors with the value of over LKR 3 million, encompassing a range of local and international projects.

Period	Client	Description of the project	Value of the Project (LKR)	Name of the local director involved
n				

Bidders shall attach all project details separately for each project mentioned above, along with the client references, key production materials developed under the direction of the local director.

Submission Form A4 -

The agency must demonstrate a proven record of accomplishment in the production industry, specifically five video productions for global brands/ international brands, within the last five years from 2018 to 2023 with a minimum value of LKR. 5 million.

Period	Client	Description of the project	Value of the Project (LKR)	Name of the global/ international brand involved
n				

Bidders shall attach all project details separately for each project mentioned above, along with the client references, key production materials developed under the projects.

Submission Form A5 -

The production agency should have experience in producing travel, tourism & hospitality sector related international video productions within the last 5 years of 2018 to 2023.

Period	Client	Description of the project	Value of the Project
			(LKR)
Ν			

Bidders shall attach all project details separately for each project mentioned above, along with the client references, key production materials developed under the projects.

Schedule C – Key Staff

(Qualification and Experience Information of Bidders Staff)

Submission Form C1 – Composition of the proposed team for handling the Sri Lanka Tourism Account/ Project.

S/N	Position in the team	Full name of the member	Whether full-time or not	Tasks to be performed in the team
1	Director (The director shall have experience in handling international projects)			
2	Director of Photography			
3	Production Manager			
4	Music Director			
5	Offline & Online Editors			
6	Animation & VFX artists			
7	Art Director			
8	English Copywriter			

Submission Form C2 - CV of the members of the team

This form is to be filled for each member of the team. In addition, bidders are free to attach CVs covering aspects not covered in the following tables as appendices.

General Information about the members of the team

Proposed position in the team	
Company in which the member of the team is	
employed	
Name and Surname of the member of the team	
Professional qualifications/ occupation of the	
members of the team	
Date of birth	
Nationality	
Total years of service of the relevant sector	
Years of service of the members of the team	
Membership in professional associations	
Role/Tasks in the team	

Education of the member of the team

(state college and other specialized education, including names of educational establishments, dates of attendance and degrees/diplomas acquired; fill for all applicable degrees).

Institution of Higher Education	
Period of attendance: from (month/year) – to (month/year)	
Achieved level of education or diploma/ degree	

Relevant work experience of the member of the team

(State former work experience, beginning with the present. State dates of employment, names of companies/ businesses/ establishment and a short list of assignments)

Date: from (month/year) to (month/year)	
Company/business/establishment	
Address of the company/ business/	
establishment	
Position in the company/ business/	
establishment	
Top projects/assignments done while in that	
company/business/establishment (will be	
elaborated in a table further below)	

Name	
Designation	
Signature of the team member	
Schedule D – Client's References & Case Studies

(Qualification and Experience Information of the Bidder)

Please attach the certificates given by the client's, making references on the services executed by the bidder and case studies (one successful case study which has the best performance of the company) of the projects undertaken of similar nature by the Agency in the Past).

Item	2022	2021	2020	2019	2018
Information from Balance					
sheet					
Total Assets					
Total Liabilities					
Current Assets					
Current Liabilities					
Information from Income					
Statement					
Turnover					
Profit After Tax					

Schedule E– Financial Information

Note : Provide Audited Annual Accounts in Digital Format (PDF) in a Flash drive.

Section IV

	A. General Provisions	
1. Definitions		
1.1	Unless the context otherwise requires, the following terms whenever used in	
	this Contract have the following meanings:	
	(a) "Price List " is the priced and completed list of items of Services to be	
	performed by the Service Provider forming part of his Bid;	
	(d) "Completion Date" means the date of completion of the Services by the	
	Service Provider as certified by the Employer	
	(c) "Contract" means the Contract signed by the Parties, to which these	
	General Conditions of Contract (CC) are attached, together with all the	
	documents listed in Clause 1 of such signed Contract;	
	(d) "Contract Price" means the price to be paid for the performance of the	
	Services, in accordance with Clause 6;	
	(e) "Employer" means the party who employs the Service Provider	
	(f) "Party" means the Employer or the Service Provider, as the case may be,	
	and "Parties" means both of them;	
	(g) "Personnel" means persons hired by the Service Provider as employees and	
	assigned to the performance of the Services or any part thereof;	
	(h) "Service Provider" is a person or corporate body whose Bid to provide the	
	Services has been accepted by the Employer;	
	(i) "Service Provider's Bid" means the completed bidding document submitted	
	by the Service Provider to the Employer	
	(j) "Employer's Requirements" means the Employer's Requirements of the	
	service included in the bidding document (Section IV) submitted by the Service	
	Provider to the Employer	
	(k) "Services" means the work to be performed by the Service Provider pursuant to this Contract, as described in Section IV in the SOR and Schedule of Activities included in the Service Provider's Bid.	
	(I) "Provisional Sum" means a sum which is specified as an additional sum for	
	the execution of any part of the contract as specified under sub Clause 6.5	
1.2 Applicable	The Contract shall be interpreted in accordance with the laws of the	
Law	Democratic Socialist Republic of Sri Lanka	
1.3 Language	This Contract has been executed in English Language	
1.4 Notices	Any notice, request, or consent made pursuant to this Contract shall be in	
	writing and shall be deemed to have been made when delivered in person to	
	an authorized representative of the Party to whom the communication is	
	addressed, or when sent by registered mail, to such Party at the address	
	specified in the Contract Data.	

General Conditions of the Contract

1 Election	The Complete shall be nonfermed at such leasting as an experified in Costion IV
1.5 Location	The Services shall be performed at such locations as are specified in Section IV
	, in the Schedule of Requirements and, where the location of a particular task
	is not so specified, at such locations, as the Employer may approve.
1.6 Authorized	Any action required or permitted to be taken, and any document required or
Representatives	permitted to be executed, under this Contract by the Employer or the Service
	Provider may be taken or executed by the officials specified in the Contract
	Data.
B. Comr	nencement, Completion, Modification, and Termination of Contract
2.1 Effectiveness	This Contract shall come into effect on the date the Contract is signed by either
of Contract	parties or such other later date as may be stated in the Contract Data.
2.2 Starting Date	The Service Provider shall start carrying out the Services seven (07) days after
	the date the Contract becomes effective, or at such other date as may be
	specified in the Contract Data.
2.3 Intended	Unless terminated earlier pursuant to Clause 2.6, the Service Provider shall
Completion Date	complete the activities by the Intended Completion Date, as is specified in the
·	Contract Data. If the Service Provider does not complete the activities by the
	Intended Completion Date, it shall be liable to pay liquidated damage as per
	Sub-Clause 3.8. In this case, the Completion Date will be the date of completion
	of all activities.
	2.5 Force Majeure
2.5.1 Definition	
2.5.1 Definition	For the purposes of this Contract, "Force Majeure" means an event which is
	beyond the reasonable control of a Party and which makes a Party's
	performance of its obligations under the Contract impossible or so impractical
	as to be considered impossible under the circumstances.
2.5.2 No Breach	The failure of a Party to fulfill any of its obligations under the contract shall not
of Contract	be considered to be a breach of, or default under, this Contract insofar as such
	inability arises from an event of Force Majeure, provided that the Party
	affected by such an event (a) has taken all reasonable precautions, due care
	and reasonable alternative measures in order to carry out the terms and
	conditions of this Contract, and (b) has informed the other Party as soon as
	possible about the occurrence of such an event.
2.5.3 Extension	Any period within which a Party shall, pursuant to this Contract, complete any
of Time	action or task, shall be extended for a period equal to the time during which
	such Party was unable to perform such action as a result of Force Majeure
2.5.4 Payments	During the period of their inability to perform the Services as a result of an
-	event of Force Majeure, the Service Provider shall be entitled to continue to be
	paid under the terms of this Contract, as well as to be reimbursed for additional
	costs reasonably and necessarily incurred by them during such period for the
	purposes of the Services and in reactivating the Service after the end of such
	period.
	2.6 Termination
2.6.1 By the	The Employer may terminate this Contract, by not less than Fourteen (14) days'
•	
Employer	written notice of termination to the Service Provider, to be given after the
	occurrence of any of the events specified in paragraphs (a) through (e) of this

	Clause 2.6.1 and twenty eight (28) days' in the case of the event referred to in		
	(f):		
	(a) if the Service Providers do not remedy a failure in the performance of their		
	obligations under the Contract, within thirty (30) days after being notified or		
	within any further period as the Employer may have subsequently approved in		
	writing;		
	(b) if the Service Provider become insolvent or bankrupt;		
	(c) if, as the result of Force Majeure, the Service Provider/s are unable to		
	perform a material portion of the Services for a period of not less than sixty		
	(60) days; or		
	(d) if the Service Provider does not maintain a Performance Security in		
	accordance with Clause 3.9;		
	(e) if the Service Provider has delayed the completion of the Services by the		
	number of days for which the maximum amount of liquidated damages can be		
	paid in accordance with Sub-Clause 3.8.1 and the Contract Data.;		
	(f) if the Employer, in its sole discretion, decides to terminate this Contract.		
2.6.2 By the	The Service Provider may terminate this Contract, by not less than thirty (30)		
Service Provider	days' written notice to the Employer, such notice to be given after the		
	occurrence of any of the events specified in paragraphs (a) and (b) of this Clause		
	2.6.2:		
	(a) if the Employer fails to pay any monies due to the Service Provider pursuant		
	to this Contract and not subject to dispute pursuant to Clause 7 within forty-		
	two (42) days after receiving written notice from the Service Provider that such		
	payment is overdue; or		
	(b) if, as the result of Force Majeure, the Service Providers are unable to		
	perform a material portion of the Services for a period of not less than fifty-six		
	(56) days.		
2.6.3 Payment	Upon termination of this Contract pursuant to Clauses 2.6.1 or 2.6.2, the		
	Employer shall make the following payments to the Service Provider:		
upon			
Termination	(a) remuneration pursuant to Clause 6 for Services satisfactorily performed		
	prior to the effective date of termination;		
	(b) except in the case of termination pursuant to paragraphs (a), (b), (d), (e) of		
	Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and		
	orderly termination of the Contract.		
	C. Obligations of the Service Provider		
3.1 General	The Service Providers shall perform the Services in accordance with the		
	Employer's Requirements and the Financial Bid, and carry out their obligations		
	with all due diligence, efficiency, and economy, in accordance with generally		
	accepted professional techniques and practices, and shall observe sound		
	management practices, and employ appropriate advanced technology and safe		
	methods. The Service Providers shall always act, in respect of any matter		
	relating to this Contract or to the Services, as faithful advisers to the Employer,		
	and shall at all times support and safeguard the Employer's legitimate interests		
	in any dealings with Subcontractors or third parties.		

3.3	The Service Providers, their Subcontractors, and the Personnel of either of
Confidentiality	them shall not, either during the term or within two (2) years after the
	expiration of this Contract, disclose any proprietary or confidential information
	relating to the Project, the Services, this Contract, or the Employer's business
	or operations without the prior written consent of the Employer
3.5 Service	The Service Providers shall obtain the Employer's prior approval in writing
Providers'	before taking any of the following actions:
Actions Requiring	(a) entering into a subcontract for the performance of any part of the Services,
Employer's Prior	
Approval	(b) appointing such members of the Personnel not listed by name in Appendix
	C ("Key Personnel and Subcontractors"),
	(c) changing the Program of activities; and
	(d) any other action that may be specified in the Contract Data
3.6 Reporting	The Service Providers shall submit to the Employer the reports and documents
Obligations	specified in Appendix B in the form, in the numbers, and within the periods set
	forth in the said Appendix.
3.7 Documents	All plans, drawings, Employer's Requirements, designs, reports, and other
Prepared by the	documents and software submitted by the Service Providers in accordance with
Service Providers	Clause 3.6 shall become and remain the property of the Employer, and the
to Be the	
	Service Providers shall, not later than upon termination or expiration of this
Property of the	Contract, deliver all such documents and software to the Employer, together
Employer	with a detailed inventory thereof. The Service Providers may retain a copy of
	such documents and software. Restrictions about the future use of these
	documents, if any, shall be specified in the Contract Data
	3.8 Liquidated Damages
3.8.1 Payments	The Service Provider shall pay liquidated damages to the Employer at the rate
of Liquidated	per day stated in the Contract Data for each day that the Completion Date is
·	
Damages	later than the Intended Completion Date. The total amount of liquidated
	damages shall not exceed the amount defined in the Contract Data. The
	Employer may deduct liquidated damages from payments due to the Service
	Provider. Payment of liquidated damages shall not affect the Service Provider's
	liabilities.
3.8.2 Correction	If the Intended Completion Date is extended after liquidated damages have
for Overpayment	been paid, the Employer shall correct any overpayment of liquidated damages
	by the Service Provider by adjusting the next payment certificate. The Service
	Provider shall be paid interest on the overpayment, calculated from the date of
	payment to the date of repayment, at the rates specified in Clause 6.5
3.9 Performance	The Service Provider shall provide the Performance Security to the Employer
Security	no later than the date specified in the Letter of acceptance. The Performance
	Security shall be issued in an amount and form and by a bank or surety

	acceptable to the Employer. The performance Security shall be valid until a		
	date 28 days from the Completion Date of the Contract.		
D. Service Provider's Personnel			
4.1 Description of Personnel	The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider's Key Personnel are described in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix C are hereby approved by the Employer		
4.2 Removal and/or Replacement of Personnel	(a) Except as the Employer may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.		
	 (b) If the Employer finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the Employer's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Employer. 		
	(b) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.		
	E. Obligations of the Employer		
5.1 Assistance and Exemptions	The Employer shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as specified in the Contract Data.		
5.2 Change in the Applicable Law	If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Clauses 6.2 (a) or (b), as the case may be.		
5.3 Services and	The Employer shall make available to the Service Provider the Services and		
Facilities	Facilities listed under Appendix E.		
	F. Payments to the Service Provider		
6.1 Lump-Sum Remuneration	The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Providers in carrying out the Services described in Appendix A. Except as provided in Clause 5.2, the Contract Price may only be increased above the amounts stated in Clause 6.2 if the Parties have agreed to		
1	additional payments in accordance with Clauses 2.4 and 6.3		

6.2 Contract	The Contract Price is set forth in the Contract Data.
Price	The Contract Frice is set for thin the Contract Data.
6.3 Payment for	The Employer shall make available to the Service Provider the Services and
Additional	The Employer shall make available to the Service Provider the Services and
	Facilities listed under Appendix E.
Services, and	
Performance	
Incentive	
Compensation	
6.3.1	For the purpose of determining the remuneration due for additional Services
	as a breakdown of the lump-sum price is provided in Appendices D.
6.4 Terms and	Payments will be made to the Service Provider and according to the payment
Conditions of	schedule stated in the Contract Data. Unless otherwise stated in, the Contract
Payment	Data, first payment shall be made against the provision by the Service Provider
	of a bank guarantee for the same amount, and shall be valid for the period
	stated in the Contract Data. Any other payment shall be made after the
	conditions listed in the SCC for such payment have been met, and the Service
	Provider have submitted an invoice to the Employer specifying the amount due.
6.5 Provisional	Each Provisional Sum shall only be used, in whole or in part, in accordance with
Sum	the instructions of SLTPB, and the Contract Price shall be adjusted accordingly.
	The total sum paid to the Contractor shall include only such amounts, for the
	work, supplies or services to which the Provisional Sum relates, as the SLTPB
	shall have instructed. For each Provisional Sum, the SLTPB may instruct:
	 (a) Work to be executed (including Plant, Materials or services to be supplied) by the Contractor.
	(b) Plant, Materials or services to be purchased by the Contractor, from a
	nominated Subcontractor or otherwise; and for which there shall be
	included in the Contract Price:
	(i) the actual amounts paid (or due to be paid) by the Contractor, and
	(ii) a sum for overhead charges and profit, calculated as a percentage of
	these actual amounts by applying the relevant percentage rate (if any)
	stated in the appropriate Schedule. If there is no such rate, the
	percentage rate stated in the Contract Data shall be applied. The Contractor shall, when required by SLTPB, produce drawings BOQs
	Estimates Technical specifications, quotations, invoices, vouchers and accounts
	or receipts in substantiation.
	G. Quality Control
7.1.Identifying	The Employer shall check the Service Provider's performance and notify him of
7.1 Identifying Defects	
Delects	any Defects that are found. Such checking shall not affect the Service Provider's
7.2. Compating f	responsibilities.
7.2 Correction of	(a) The Employer shall give notice to the Service Provider of any Defects before
Defects, and Lack	the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.
of	(b) Every time notice a Defect is given; the Service Provider shall correct the
Performance	notified Defect within the length of time specified by the Employer's notice.

Penalty	(c) If the Service Provider has not corrected a Defect within the time specified in the Employer's notice, the Employer will assess the cost of having the Defect corrected, the Service Provider will pay this amount, and a Penalty for Lack of Performance calculated as described in clause 3.8
	H. Settlement of Disputes
8.1 Amicable	The Parties shall use their best efforts to settle amicably all disputes arising out
Settlement	of or in connection with this Contract or its interpretation.
	8.2 Dispute Settlement
8.2.1	Any dispute arises between the Employer and the Service Provider in connection with, or arising out of, the Contract or the provision of the Services, whether during carrying out the Services or after their completion, which was no settled amicably in as with sub clause 8.2.1 above, shall be finally settled by arbitration in accordance with Arbitration Act No 11 of 1995.
8.2.2	The arbitral tribunal shall consist of a sole arbitrator, who shall be appointed in the manner provided under sub clause 8.2.3.
8.2.3	The Party desiring arbitration shall nominate three arbitrators out of which one to be selected by the other Party within 21 Days of the receipt of such nomination. If the other Party does not select one to serve as Arbitrator within the stipulated period, then the Arbitrator shall be appointed in accordance with Arbitration Act No 11 of 1995, or any other amendments thereof.

Section V

CONTRACT DATA

Clauses in brackets are optional; all notes should be deleted in final text.

	rackets are optional; all notes should be deleted in final text.		
Number	Amendments of, and Supplements to, Clauses in the General Conditions of		
of GC	Contract		
Clause			
1.4	The addresses are:		
	Employer: Sri Lanka Tourism Promotion Bureau		
	Attention (Contact Person): Managing Director		
	<u>Tel:0112426800</u>		
	Ext 282		
	e-mail: <u>md@srilanka.travel</u>		
	Service Provider:		
	Attention (Contact Person):		
	Tel:		
	Mobile:		
	e-mail:		
1.6	The Authorized Representatives are:		
	For the Employer:		
	For the Service Provider:		
2.1	The date on which this Contract shall come into effect is [date].		
2.1	[Note: The date may be specified by reference to conditions of effectiveness of the		
	Contract, such as approval of the Contract by the Bank, effectiveness of Bank Loan/IDA		
	Credit, receipt by Service Provider of advance payment and by Employer of bank		
2.2	Guarantee (see Clause 6.4), etc.]		
2.2	The Starting Date for the commencement of Services is [date] (14 days after the Letter		
2.2	of Acceptance issued)		
2.3	The Intended Completion Date is 379 days (One Year) from the date of the Letter of		
	Acceptance		
	In addition to the provision in 2.3 the employer reserves the right to reduce the scope of		
	the contract considering the achievement of overall objective		
3.5(d)	The other actions are - Any statement pertaining to Sri Lanka or Sri Lanka Tourism to		
	media or otherwise with the Sri Lanka mission in the respective country in an emergency		
	situation		
3.7	• Apart from the provisions in 3.7 the service provider is liable to handover all		
	equipment's or any other assets acquired under the contract to SLTPB		
	• Intellectual property remains vested with SLTPB once the payment is made for		
	the respective material (creative, artwork, video, banners, fliers, autographs, gifs,		
	animations, etc.) developed by the Agency for SLTPB. The agency shall provide		
	the material along with the raw images, raw rushes, written content, etc. with a		
	copyright Assignment provided as follows:.		
	• If the agency purchases images or video clips from third parties the universal		
	usage rights shall be submitted with an assignment note obtained from the		
	original owner of the content on behalf of SLTPB.		
	• SLTPB shall be deemed to be the sole owner (exclusive rights) of any material		
	provided by SLTPB and the Material produced during the course of the contract		
	by the Agency shall intern be confirmed by a copyright Assignment as the case		

3.8.1	The liquidated damages rate is 0.1% per day The maximum amount of liquidated damages for the whole contract is 6.0 percent of the final Contract Price.
3.9	Performance security should be submitted within 14 days after receipt of the Letter of Acceptance
4.1	Service Provider shall obtain the prior approval of SLTPB for substitution of selected personal at the time of award of the contract.
5.1	Not Applicable
5.3	Point 11.0 Services and facilities provided by the Employer - applicable
6.2	The amount is [insert amount].
6.4	Payment shall be made within [45] days of receipt of the invoice and the relevant documents that shall be agreed with the employer specified in Clause 6.4, and within [60] days in the case of the final payment.
6.5 Provisional Sum	Not Applicable

Section VI

Appointment of a Production Agency to Develop Advertising Materials

3. BACKGROUND

The Sri Lanka Tourism Promotion Bureau is seeking a production agency development of advertising materials. This campaign aims to rebuild Sri Lanka's positive image in tourist source markets, including the UK, Germany, France, India, China, Australia, Russia, Middle East, and Scandinavia. The primary goal is to counter negative media coverage from the past few years and assure prospective tourists that Sri Lanka is ready to welcome them. In summary, Selection of a Production Agency to Develop Advertising Materials is a crucial step in restoring Sri Lanka's image and promoting it as a desirable tourist destination, focusing on key source markets while managing costs effectively. Campaign period is One Year

SLTPB MARKETING COMMUNICATION STRATEGY AND ROLLOUT PLAN:

In line with the promotional strategies of SLTPB the appointed creative agency for Sri Lanka Tourism has developed a new positioning strategy for the destination which will form the platform for all integrated marketing communication campaigns across all touchpoints. Accordingly, the new positioning for the destination is 'Sri Lanka - You'll Come Back for More'.

The new MARCOM strategy has taken into account the laps of an integrated communication campaign from 2008/09 and the absence of a differentiation strategy for the destination. Further, the new positioning for the destination brand has been developed on the 3 pillars of Sri Lanka Tourism brand:

- Compact
- Diverse
- Authentic

Instead of the common trend among other Asian destinations that use various adjectives to position the destination following an inside-out approach, the new strategy take the point of view of the travelers, particularly the impact Sri Lanka has on travelers such as the fact that travelers are overwhelmed by the unmatched beauty & diversity of the place and the incredible warmth of its people. This has resulted in travellers desiring to revisit the destination to explore more offerings of the destination which cannot be fully experienced in a single visit. Further, the SLTDA data and statistics indicate a high prevalence of repeat visitors to the destination due to the lasting impact the destination has on its visitors.

'You'll Come Back for More' is a statement of confidence that invokes curiosity and implies 'normalcy', 'safety' and all the island's riches - diversity, compactness, and authentic offerings. It highlights how Sri Lanka is so diverse in experiences that draws them back for more. It is an evocative statement that is not just tourist-centric but also extends to the limitless offerings of Sri Lanka. It is more than a slogan or tagline. It is a country positioning and nation branding. While all communication for SLTPB will be focused on creating awareness for Sri Lanka, with the new positioning strategy and positioning, the marketing communication for the destination will be rolled out in 2-phases, each addressing a specific objective to address the key challenges towards achieving the goals of tourist arrivals, revenue, and future growth of the industry. The new brand logo and tagline will be used across all phases of the campaign replacing 'So Sri Lanka' brand logo and tagline.

Phase 1: Priming Campaign

During the first six months the greater "thrust" of messaging will be put on promoting Sri Lanka is Safe to Travel. This will be the *Priming* phase of the campaign that will start seeding in the idea of visiting Sri Lanka in the minds of the core TG.

Since 2019, the world media has played out negative news about Sri Lanka that has resulted in waning tourist numbers to the island and loss of tourism revenue. Hence, this phase of the campaign will primarily focus on changing this narrative and the misconceived perceptions that travelers across the world harbour about Sri Lanka while highlighting the diversity of unique experiences in Sri Lanka.

The messaging: Everything is normal and safe in Sri Lanka. And we are ready to welcome you!

'Ready to Welcome You' thus becomes a visual hook for the priming campaign and calls out Sri Lanka's readiness to welcome travelers in an unforgettable manner.

Phase 2: Inspiring Campaign

Soon on the heels of the Priming, the campaign will shift to **Inspiring** phase. During this phase, the message will focus on tempting TG with glimpses of Sri Lankan experience & get them seriously consider visiting and revisiting the destination.

This will be a brand positioning campaign focused on the task of differentiating Sri Lanka from other destinations and give the travelers compelling reasons to visit and revisit Sri Lanka. In this phase the 3 pillars of the destination; Compact – Authentic – Diverse will be dialed up to make Sri Lanka unique and stand out from other competing destinations in the Asia region.

The messaging: You'll come back for more!

This enchanting island is so diverse in experiences that it casts a spell on you, pulling you back for more, again and again.

4. Scope of Work for the Production Agency

This Scope of Work outlines the key responsibilities and expectations for the production agency to ensure the successful development of required advertising materials as envisioned by the creative agency and SLTPB.

The production agency will play a pivotal role in executing the creative materials and content proposed by the creative agency for the 360° Communication Campaign. The following outlines the scope of work for the production agency.

2.1. Collaborative Planning:

Work in close collaboration with the creative agency of the SLTPB to understand the creative strategies, concepts, and requirements established for the campaign.

The creative brief for the campaign "Sri Lanka – You Will Come Back for More" can be obtained from the SLTPB procurement division upon purchasing this bid document. Bidders acquiring the creative brief from the creative agency must sign a non-disclosure agreement with SLTPB. This agreement includes terms and conditions binding bidders to refrain from disclosing any creative concepts outlined in the creative brief.

2.2. Detailed Production Plan:

Develop a comprehensive production plan that aligns with the overall campaign strategy. This plan should include a detailed timeline and budget allocation to produce creative materials as per the creative agency brief.

2.3. Creative Material Production:

Execute the production of creative assets, including but not limited to:

- Audio & Video productions (Videography)
- Photography
- Sourcing foreign nationals as models
- Design and conceptualizing ideas
- Developing of advertising materials
- Copy writing English and other relevant languages
- Other visuals required for the campaign

Ensure that all creative materials are in line with the creative agency's vision and meet the quality standards expected by SLTPB.

2.4. Multilingual Content:

Produce creative content in the respective languages of the targeted countries, as specified by the creative agency. The master productions should be capable of providing deliverables that are edited in market-specific films or edits in the respective language.

2.5. Timely Delivery:

Adhere to the production schedule agreed upon with SLTPB. advertising materials required, should be delivered as per the requirement of the SLTPB. All productions for the entire campaign should be delivered within the agreed-upon time period specified in the Letter of Award.

2.6. Quality Assurance:

Maintain the highest standards of quality in the production of all creative materials and content.

2.7. Collaboration with Partners:

Collaborate with the Creative Agency, Public Relations Agencies, and the Digital Agencies to ensure the seamless integration of productions into advertising and PR proposals.

2.8. Experienced Team:

Assign a dedicated team of professionals with relevant experience including international brand exposure.

- Director
- Director of Photography
- Production Manager
- Music Director
- Offline & Online Editors
- Animation & VFX artists
- Art Director
- English Copywriter

2.9. Content Management Process:

To facilitate this, The selected production agency shall set up a cloud space where the production agency can upload the produced materials. This cloud space shall enable partner agencies, including Creative, PR, Digital, and SLTPB, to access the content simultaneously, and the production agency shall maintain the said cloud space within the contract period. The agency shall be decided the required capacity based on the production plan.

Additionally, the production agency is required to submit all campaign materials to SLTPB, including raw footage, stored in portable hard drives, with duplicate copies for backup.

2.10. Reporting and Communication:

Maintain open and transparent communication with the creative agency and SLTPB throughout the production process. Provide regular progress reports and updates as required.

2.11. Submission of Campaign Materials:

The production agency shall be required to submit all developed materials, including raw materials, to the SLTPB referring point number "2.12. Copyright of the content development" of this document. Additionally, all campaign materials must be handed over to the SLTPB via portable hard drives, with a backup copy of the same data.

All submissions need to be submitted by following the submission format mentioned below.

Oder Number	
Date	
Description of the submission (including the attachment of the	
produced material/s)	
Copyright Certificate	
Total cost (LKR)	
Name & Signature of the Requested Person (SLTPB)	
Name & Signature of the Approved Person (SLTPB)	

2.12. Copyright of the content development

Intellectual property remains vested with SLTPB once the payment is made for the respective material (creative, artwork, video, banners, fliers, autographs, gifs, animations, etc.) developed by the Agency for SLTPB. The agency shall provide the material along with the raw images, raw rushes, written content, etc. with a copyright Assignment provided as follows:

- 2.12.1. If the agency purchases images or video clips from third parties the universal usage rights shall be submitted with an assignment note obtained from the original owner of the content on behalf of SLTPB.
- 2.12.2. SLTPB shall be deemed to be the sole owner (exclusive rights) of any material provided by SLTPB and the Material produced during the course of the contract by the Agency shall intern be confirmed by a copyright Assignment as the case may be.

5. Payment for the deliverables

SLTPB will request the production of materials as needed according to the price schedule or rate card.

A 20% advance payment will be made upon the selected agency providing the advance guarantee issued by A Grade any commercial bank in Sri Lanka, after the contract has been signed.

Quarterly payments, inclusive of applicable taxes, will be made based on the deliverables.

6. Financial Stability:

The agency is required to submit audited financial statements for the past three years, demonstrating a positive balance. This showcases the agency's financial stability and its capacity to manage this tender effectively.

Section VII

Form: Bid Security Format for the Bid Security Guarantee

[this Bank Guarantee form shall be filled in accordance with the instructions indicated in brackets]

------ [insert issuing agency's name, and address of issuing branch or office] ------Beneficiary: ------ [name and address of Purchaser] Date: ------ [insert (by issuing agency) date] BID GUARANTEE No.: ------- [insert (by issuing agency) number]

We have been informed that ------ [insert (by issuing agency) name of the Bidder; if a joint venture, list complete legal names of partners] (hereinafter called "the Bidder") has submitted to you its bid dated ------ [insert (by issuing agency) date](hereinafter called" the Bid") for the supply of [insert name of Supplier] under Invitation for Bids No. SLTPB /PROC/NCB/134

Furthermore, we understand that, according to your conditions, Bids must be supported by a Bid Guarantee.

At the request of the Bidder, we ------ [insert name of issuing agency] hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of ------ [insert amount in figures] ------ [insert amount in words]) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

(a) has withdrawn its Bid during the period of bid validity specified; or

(b) does not accept the correction of errors in accordance with the Instructions to Bidders (hereinafter "the ITB"); or

(c) having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity, (i) fails or refuses to execute the Contract Form, if required, or (ii) fails or refuses to furnish the Performance Security, in accordance with the ITB.

This Guarantee shall expire: (a) if the Bidder is the successful bidder, upon our receipt of copies of the Contract signed by the Bidder and of the Performance Security issued to you by the Bidder; or (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder that the Bidder was unsuccessful, otherwise it will remain in force up to ----- (insert date)

Consequently, any demand for payment under this Guarantee must be received by us at the office on or before that date._____

Signed [insert signature(s) of authorized representative] in the Capacity of [insert title] Name [insert printed or typed name] Duly authorized to sign the bid for and on behalf of [insert authorizing entity] Dated on [insert day] day of [insert month], [insert year

FORM OF CONTRACT

This CONTRACT (hereinafter called the "Contract") is made the [day] day of the month of [month], [year], between, on the one hand, [name of Employer] (hereinafter called the "Employer") and, on the other hand, [name of Service Provider] (hereinafter called the "Service Provider").

WHEREAS

- a. the Employer has requested the Service Provider to provide certain Services as defined in the Conditions of Contract and Contract Data attached to this Contract (hereinafter called the "Services");
- b. the Service Provider, having represented to the Employer that they have the required skills, and personnel and resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of......;

NOW THEREFORE the parties hereto hereby agree as follows:

- 1. The following documents attached hereto shall be deemed to form an integral part of this Contract:
 - a. The Conditions of Contract;
 - b. The Contract Data
 - c. The Quotation Submission Form
 - d. Schedule A to D and Section VII of the Price Schedule
 - e. The Schedule of Requirements
 - f. Price Schedule & Master Price Schedule
 - g. Rate Card for Additional Requirements
 - h. Quotation Submission Form
 - i. Bid Security Guarantee
 - j. Work Plan and Methodology
 - k. Annual Turn-over Information
 - I. Audited Annual Accounts in Digital Format (PDF) in a Flash drive
 - m. Documented evidence for Credit Facilities/Overdrafts
 - n. Letter of Acceptance

2. The mutual rights and obligations of the Employer and the Service Provider shall be as set forth in the Contract, in particular:

- a. The Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
- b. the Employer shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of [name of Employer]

[Authorized Representative]

LETTER OF ACCEPTANCE

[Letterhead of the Employer]

[This is applicable for the selected supplier.]

Notes on Standard Form of Letter of Acceptance

The Letter of Acceptance will be the basis for formation of the Contract as described in Clauses 25 of the Instructions to Bidders. <u>This Standard Format of Letter of Acceptance will be filled in and sent to the selected</u> <u>Bidder by SLTPB only after evaluation of bids has been completed.</u>

[date]

To: [name and address of the Service provider]

This is to notify you that your Bid dated [date] for providing services [name of the Contract and

identification number] for the Contract Price of [amount in numbers and words], as corrected and modified in accordance with the Instructions to Bidders is hereby accepted by us.

You are hereby instructed to proceed with the execution of the said contract for the provision of Services in accordance with the Contract documents.

Authorized Signature	
Name of Signatory	
Title of Signatory	
Name of Agency	

For and on behalf of [name of Service Provider] [Authorized Representative]

Annex A Form: Performance Bank Guarantee (On-demand Unconditional)

To: [name and address of Employer]

Whereas [name and address of Service Provider] (hereinafter called "the Service Provider") has undertaken, in pursuance of Contract No. [number] dated [date] to execute [name of Contract and brief description of Services] (hereinafter called "the Contract");

And whereas it has been stipulated by you in the said Contract that the Service Provider shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract;

And whereas we have agreed to give the Service Provider such a Bank Guarantee;

Now therefore we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Service Provider, up to a total of [amount of Guarantee] [amount in words], such sum being payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of [amount of Guarantee] as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the Service Provider before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or of the Services to be performed there under or of any of the Contract documents which may be made between you and the Service Provider shall in any way release us from any liability under this Guarantee, and we hereby waive notice of any such change, addition, or modification.

This Guarantee shall be valid until a date 28 days from the date of issue of the Certificate of Completion.

Signature and seal of the Guarantor
Name of Bank
Address

Date

Checklist for submission of Bid

All the bidders are kindly requested to follow the following checklist and ensure that all the documents required to make the bid complete are enclosed and submitted in the envelope.

Submission Documents

Item	Submission Status	
Quotation submission Form	Yes 🗌	No 🗌
Price Schedule	Yes 🗌	No 🗌
Company Profile	Yes 🗌	No 🗌
Experience in two projects with international directors	Yes 🗌	No 🗌
Experience in three projects with local directors	Yes 🗌	No 🗌
Experience in handle global brands/ international brands	Yes 🗌	No 🗌
Experience in travel & tourism related international video	Yes 🗌	No 🗌
productions		
Schedule C Key Staff	Yes 🗌	No 🗌
CV's of the members	Yes 🗌	No 🗌
Clients Reference	Yes 🗌	No 🗌
Financial Information	Yes 🗌	No 🗌
Bid Security Guarantee	Yes 🗌	No 🗌